



Q: How long is the warranty on the RPH Exit Seals™ ?

A: 20 years

Q: Are the RPH Exit Seals™ sold separately?

A: No. The RPH Exit Seals™ are specifically designed to work with the CYCLONE® and VAULT® products. The only time we will sell them separately is if they are used for a previously installed CYCLONE® or VAULT® product, and you show proof of use.

Q: Are Sealants needed with your RPH EXIT SEALS™?

A: It is imperative that no sealants are applied to our units. Our VAULT® and CYCLONE® products, when used in combination with our RPH Exit Seals™, form an ENGI-NEERED SYSTEM that guarantees the end user uninterrupted service for many years. This is precisely why we confidently provide a 20-year warranty to our customers.

Q: Can the insulation on the piping go through the RPH Exit Seal™?

A: No. Insulation SHOULD NOT go through the RPH Exit Seal™. The hole in the gasket is designed to fit snugly against the pipe, creating a thermal break to avoid condensation issues in the unit.

Q: Can I put more than one penetration through an RPH Exit Seal™?

A: NO! Doing so will compromise the integrity of the seal. The holes in the gasket are sized specifically for each individual penetrant.

Q: Can I use steam piping?

A: Our RPH Exit Seals™ can withstand temperatures ranging from -65°F (intermittent - 100°F) to +450°F (intermittent to +500°F).

Q: How do I maintain the seal?

A: Little to zero maintenance is required due to the fact that our RPH Exit Seal™ is made of SiIX-14 and will not crack, separate, or deform.

Q: Are the RPH Exit Seal™ UV rated?

A: Yes. Our RPH Exit Seals™ have an "A" UV rating.

Q: Is there a difference between the VAULT® and CYCLONE® RPH Exit Seals™ ?

A: Yes. The seals for the CYCLONE® have a coarser thread and the tolerance is set for CYCLONE® material. The seals for the VAULT® have finer threads and the tolerance is set for the VAULT® material.

**If you have any further inquiries about our RPH Exit Seals™, such as product selection, ordering, or installation, we encourage you to reach out to us directly.

LET RPH BE YOUR PARTNER AND RESOURCE FOR ALL THINGS ROOF AND WALL PENETRATION PROTECTION FOR SAFE ROOMS AND STORM SHELTERS

