

FREQUENTLY ASKED QUESTIONS



Q: How long is the warranty on the RPH Exit Seal™ products?

A: 20 years

Q: Are the RPH Exit Seal™ sold separately?

A: No. The RPH Exit Seals™ are specifically designed to work with the CYCLONE® and VAULT® products. The only time we will sell them separately is if they are used for a previously installed CYCLONE® or VAULT® product, and you show proof of use.

Q: Can the insulation on the piping go through the RPH Exit Seal™?

A: No. Insulation SHOULD NOT go through the RPH Exit Seal™. The hole in the gasket is designed to fit snugly against the pipe, creating a thermal break to avoid condensation issues in the unit.

Q: Can I put more than one penetration through an RPH Exit Seal™?

A: NO! Doing so will comprise the integrity of the seal. The holes in the gasket are sized specifically for each individual penetrant.

Q: Can I use steam piping?

A: Our RPH Exit Seals™ can withstand temperatures ranging from -65°F (intermittent -100°F) to +450°F (intermittent to +500°F).

Q: How do I maintain the seal?

A: During installation ensure that the penetrant is aligned and has 360 degrees of compression from the Exit Seal. Little to zero maintenance is required due to the fact that our RPH Exit Seal™ is made of SilX-14 and will not crack, separate, or deform.

Q: Are the RPH Exit Seal™ UV rated?

A: The housing has a 3" built-in counterflashing. The curb to housing connection acts as a termination for the roof material.

Q: Is there a difference between the VAULT® and CYCLONE® RPH Exit Seals™?

A: Yes. The seals for the CYCLONE® have a coarser thread and the tolerance is set for CYCLONE® material. The seals for the VAULT® have finer threads and the tolerance is set for the VAULT® material.

